

CK31 Error Opening Wedge – Error Message Instructions

A. Exit VA Inventory Program

B. Access Intermec Settings

C. Restore Factory Defaults

A. Exit VA Inventory Program

1. On the main VA Inventory Program screen, select “Status” on the bottom right hand of the screen
2. Select Exit then you will be prompted for a password
3. Enter “123” for the password

B. Access Intermec Settings

1. Click the Windows Start button on the bottom left of the screen of the main desktop
2. When the Start menu pops up, select “Intermec Settings” at the top of the menu

C. Restore Factory Defaults

1. Once Intermec Settings have been accessed select “Restore Factory Defaults”
2. Continue with prompts to go ahead and Restore Defaults
3. Restoring Defaults should take a couple minutes and you will be prompted to align the cursor. You may also need to EXIT the setup assistant.
4. You will be back in the VA VistA program where you can attempt to transmit your data